

# VTT's quality policy

## The cornerstones of our business are

- reliable and clear methods and practices in research and client work
- results which are reliable and easy to understand and implement
- the impact of our operations for customers and for the rest of society.

## We commit ourselves to

- developing competence and leadership
- the acquisition and maintenance of modern research infrastructure
- evaluating and continually improving our quality management system and operational processes
- fulfil requirements represented by our interest parties.

Everyone is responsible for the quality of their work.

**We, together – VTT's management and staff – are implementing these principles.**